

**UEDCL**  
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# GENERAL STATUS UPDATE

SINCE ASSET  
RETRANSFER ON  
01 APRIL 2025

Mwesigwa Paul - MD



**THE BIG SWITCH**



**UEDCL takeover National Power Distribution**  
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**UEDCL takeover National Power Distribution**

**ting Up Y**

The asset retransfer was categorised into different elements or perspectives of;



**1. Talent Management**



**2. Financial Sustainability**



**3. Customer Service**



**4. Network Availability**



# Talent Management

The staff have been deployed up to 96% (i.e. 2,601 staff out of the approved 2,712 structure) fully recruited from the Umeme and UEDCL existing staff base. The remaining 4% have been advertised externally on the 16<sup>th</sup> & 19<sup>th</sup> June 2025 because there were no matching skills from the internal teams to fill the positions.

All staff across 100 offices have now been inducted and aligned to the UEDCL culture in order to create a workforce that gives maximum productivity. This is expected to enhance the attainment of the organization's strategic objective.

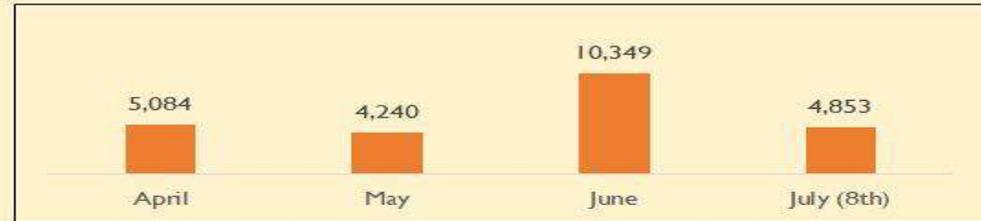
In order to drive new connections to meet the ERA target & World Bank, a total 550 staff have been recruited and deployed across the country. We shall add another 400 technicians by close of July 2025.



# New Connections from 01<sup>st</sup> Apr 2025 to 07<sup>th</sup> Jul 2025

<b>JULY TARGET</b>	<b>62,000</b>	<b>MTD TARGET</b>	<b>13,480</b>	<b>MTD ACTUAL</b>	<b>4,853</b>	<b>MTD performance</b>	<b>36%</b>
Monthly Daily avg	<b>971</b>						
Daily output							

REGION	Daily target	7th July	MTD - July	1st Apr - todate
Central	1,213	280	1,837	8,606
North East	674	251	1,421	5,412
Western	809	100	1,595	10,508
<b>Grand Total</b>	<b>2,696</b>	<b>631</b>	<b>4,853</b>	<b>24,526</b>



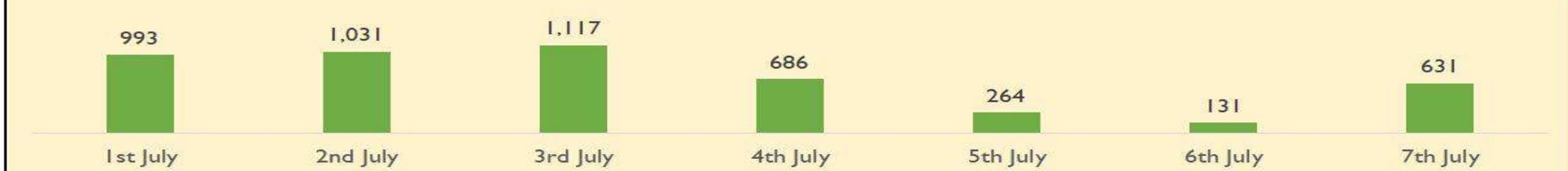
**completed connections by project/funder**

REGION	7th July	MTD - July	1st Apr - todate
GOV'T FUNDED	543	4,061	18,295
SELF FUNDED	77	767	5,882
TOU	10	24	305
KVA	1	1	44
<b>Grand Total</b>	<b>631</b>	<b>4,853</b>	<b>24,526</b>

**Pending connections (Ready to connect) - 8th July 2025**

REGION	SELF FUNDED	TOU	KVA	TOTAL
Central	2,578	49	11	2,638
North East	558	38	5	601
Western	335	19	6	360
<b>Grand Total</b>	<b>3,471</b>	<b>106</b>	<b>22</b>	<b>3,599</b>

## July daily connections



**NB:** Variances in connections in the pervious report are due to days taken for the field teams to synchronize their devices for LMS and also time taken to create connection work orders for the connections completed through CMMS



# Financial Sustainability

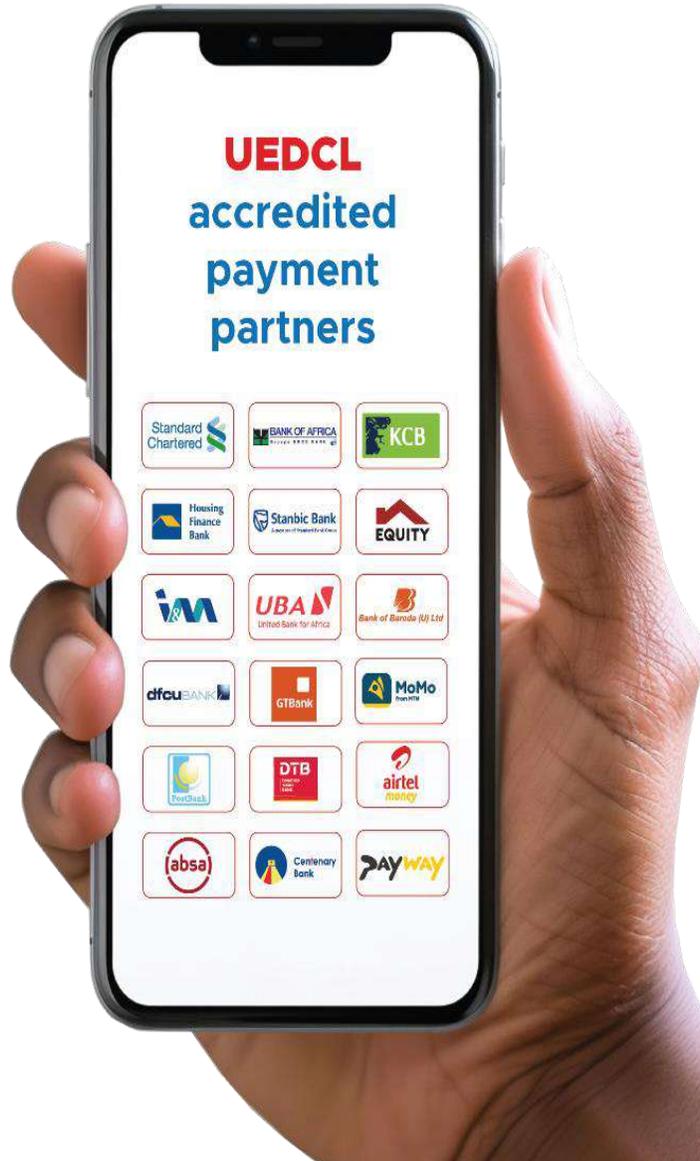
UEDCL has been able to maintain stability of the vending and billing systems, enabling all customers to seamlessly continue paying their bills online and through banks to the customers' with maximum convenience.

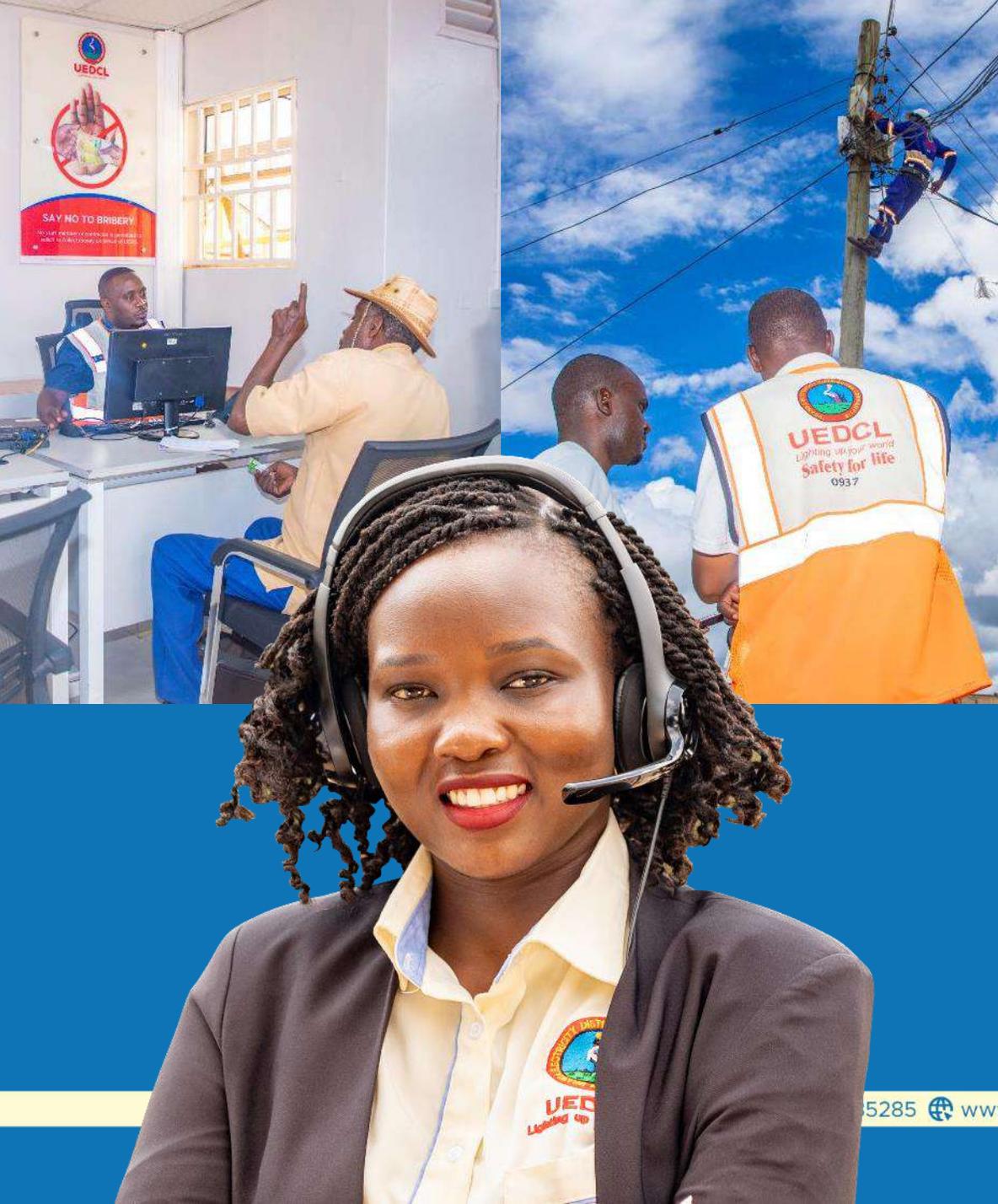
Seamless transition of these systems has enabled UEDCL to achieve a YTD cash collection rate of **104%**.

Arising from the above collections, UEDCL has been able to clear 100% UETCL's bills as they follow due; both Mar 25 and Apr 2025 totaling to Shs220.5bn in time plus meeting its operational expenses. For May UETCL bill has increased to Shs164bn and arrangements are under way to clear on time.

The process for securing the funds for Capital investments, to the tune of USD 50Million (from ABSA) is in advanced stages, with the loan agreements being currently reviewed by the Solicitor General & Ministry of Finance.

UEDCL has fully secured PPDA's accreditation a move that will enhance business & operational efficiency.





## Customer Service

As a power distribution utility, UEDCL has maintained a fully operational call center (24/7 service) to enable customers have a full-time feedback mechanism with the Company.

Together with our skilled field teams, we have maintained a physical and emotional contact with the customers throughout this transition period in order to manage the response time.

We continue to improve in this aspect as new employees' understand and appreciate the UEDCL operational processes.

Deliberate change management and culture alignment of staff is on ongoing carefully as we also operate the network.



## Network Availability

The network has demonstrated improved reliability; with availability for June 25 of 97.8%, up from 97.1% in March 2025. There has been an improvement in the response time, though the system still registers a high number of faults, orchestrated by vandalism, aging infrastructure, over loaded transformers and feeders plus substations contributing to this mixed performance.

Over 116 transformers were found to be faulty as at the takeover, however all these were replaced in April 2025.

During the month of June 2025, the national distribution demand stood at **1,044.18 MW**, which is fully supported by the committed generation capacity of **1,099 MW**, indicating system adequacy with no anticipated load shedding.

# Network Availability Cont.....

- It should be noted that the network is very thirsty for investments following a three-year period with out capital investments. Investments (by Umeme) were restricted from 2022 following Government decision not to renew the concession. This three-year gap in investments left the infrastructure in dire need for investments projects to bring it to an optimal operational level.
- UEDCL is committed to implementing these projects for the next five years to improve the distribution infrastructure.
- However, some of the critical 132/33kV interfacing transmission substations are constrained with faulty equipment, hence impacting on service delivery on the distribution segment downstream.

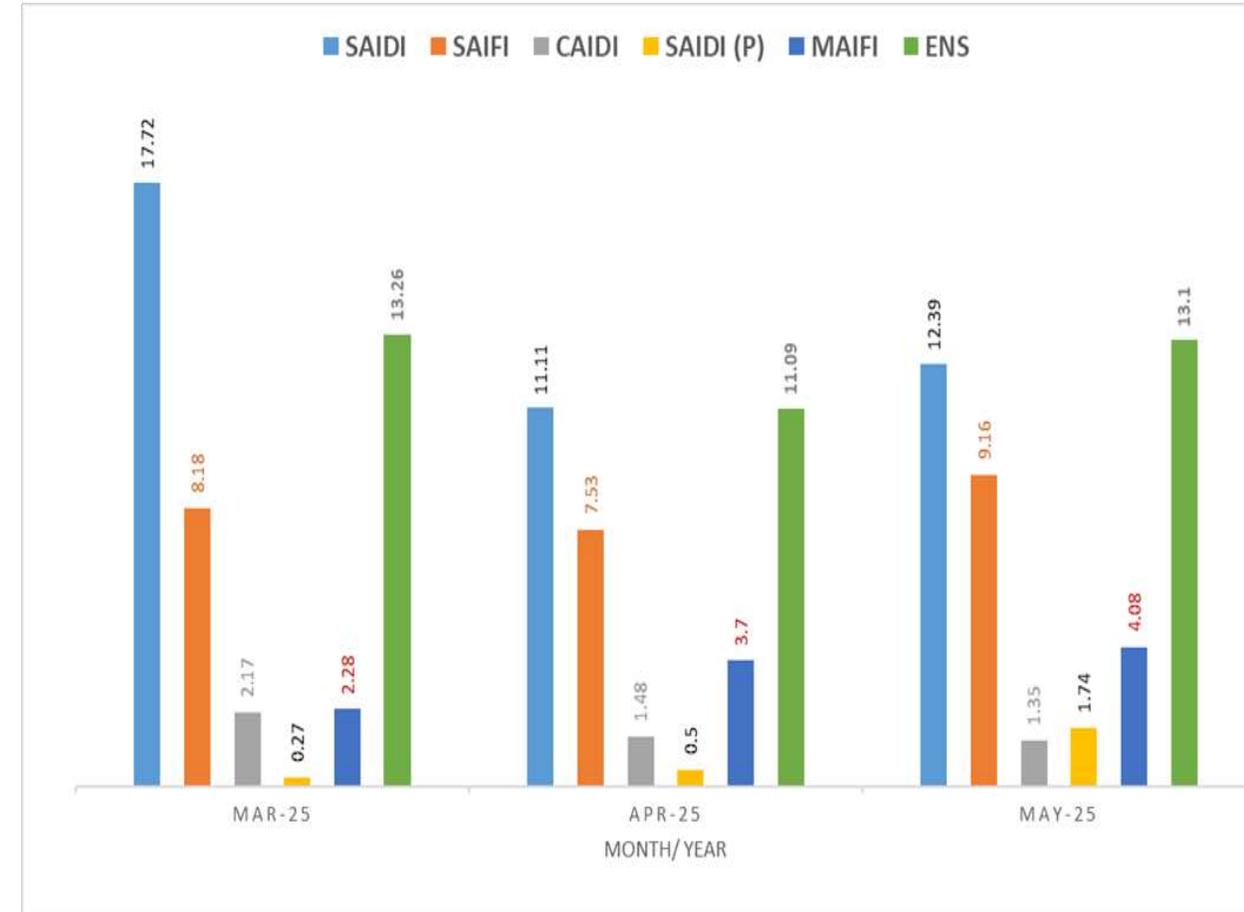


Figure 1 1: Trend of network performance parameters

# Outlook for Outage Management

During this transition period (effective April 1, 2025), we have focused on the restoration of equipment that had faulted a months prior to the takeover date, like; Quite a number of transformers were faulty on 1 April, a number of (pole) structures were rotten, est. at 47,000pcs and were never reinstated, some components in substations are due for servicing. A number of protection equipment were faulty and the bigger portions of the network had vegetation growing over it.

As a result of these conditions, power reliability had been greatly compromised throughout. We have had no choice but to focus on restoration of these parts of infrastructure and, we are now seeing great improvements in power reliability.



# Outlook for Outage Management

- We can say that the past three months have been largely reactive and dominated by unplanned outages for the month of April and May. Most of the backlog issues listed above, continue to be handled.
- In addition, UEDCL has now embarked on implementation of planned maintenance schedules. This is done to stabilize the network in the short and mid-term as planned investments are being rolled out for implementation to provide sustainable relief.
- As an outage management practice, alternative sources of supply are optimized to minimize outages during execution of these maintenance works. However, this is only possible in areas where the network is meshed/ringed, hence supporting network reconfiguration for these load transfers.
- In areas where the network is radial without alternative sources while the works are ongoing, the strategy is to mobilize and deploy resources in order to minimize the outage duration.
- All these are done with intense communication to stakeholders through various communication media .
- However, there are major outages that are attributed to works on the 132/33kV substations. Ultimately, these impact on the availability of the distribution lines and outage duration. Some of these constrained substations include; Namanve North, Namugongo, Mutundwe, Nkenda, Kasana and Namungoona substations.
- The issues include inadequate capacity at these stations, hence need for urgent attention to address this capacity constraint.

# System Improvements and Investments

In the distribution segment, approved investments are set for implementation. However, optimization of available equipment is being implemented in the short term to manage overloaded cases at some of the substations.

**Below are the works done to improve power reliability.**

- At Kawanda UETCL Matuga 1 CTs were upgraded this availed more capacity at Matuga Switching station
- UEDCL is also currently supplying Moyo & Adjumani via Yumbe 33kV.

S/N	SUBSTATION	CURRENT STATUS	PROPOSED INSERTION	CLOSURE PERIOD By:
1	Mbarara North	20MVA	40MVA	14 <sup>th</sup> June 2025
2	Kabale - Kisoro	2.5 MVA	5 MVA	15 <sup>th</sup> June 2025
3	Kakiiri	10 MVA	10 MVA	03 <sup>rd</sup> June 2025



# Critical Substation operating at Max Capacity 80% and above

Of importance is to note that we have 11 substations with a reserve margin of less than 20%, hence requiring urgent intervention. Table 1 indicates these substations.

**Table 1: Substations with a reserve margin less than 20%**

Substation with reserve Margin less than 20%		
Substation	Busbar ( kV)	Reserve Margin ( %)
Kawanda UETCL	33	11.7
Kawanda UEDCL	11	18.6
Lugogo	33	6.9
Kireka	11	14
Mutundwe	11	9.9
Mutundwe	33	10.8
Queensway	11	17.7
Kampala South	11	-2.3
Kajjansi	11	3.7
Lumpewe	11	17.1
Kisugu	11	8.1
Mbarara North	33	-15
Kumi	11	11.1

In addition to the above substation works, we have commenced implementation of our annual investment plan. Under this plan, a number of substations are lined for implementation as either new establishments or refurbishment and upgrades.

Kumi substation is going to be refurbished and upgraded before the end of this year. We have also commenced the establishment of the new Magigye substation that is aimed at improving supply reliability in areas of Gayaza, Namugongo and Bombo among others.

A number of distribution lines have also been lined up refurbishment, aiming at increasing their capacity and reliability for using in delivering electricity to consumers. These refurbishment works are expected to be completed by the end of this year.



# Projects in the Pipeline

The company has a number of short-term investment initiatives planned as part of its attempts to enhance the distribution system, including;

A. The proposed interconnector from Masaka West – Masaka Central Substation.

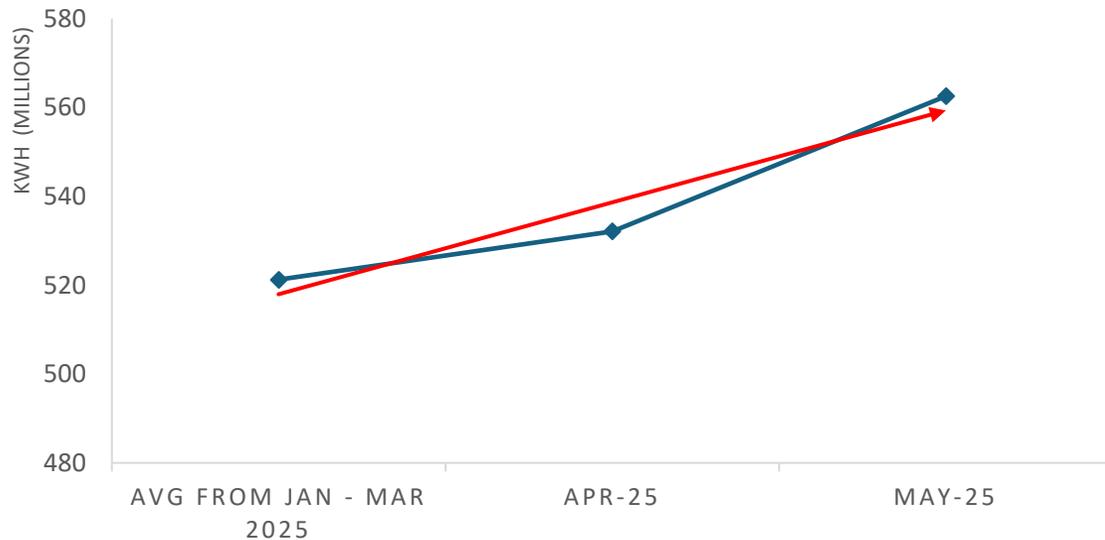
S/N	SUBSTATION	Rating	Status
1	Magyigye & Integration Lines	33/11Kv	Procurement ongoing
2	Kasese	33/11Kv	Procurement ongoing
3	Kanyantorogo Switching Station	33/11Kv	Procurement ongoing

**CAPEX projects worth USD 264k have been completed; while another USD, 200K are under construction and will be**

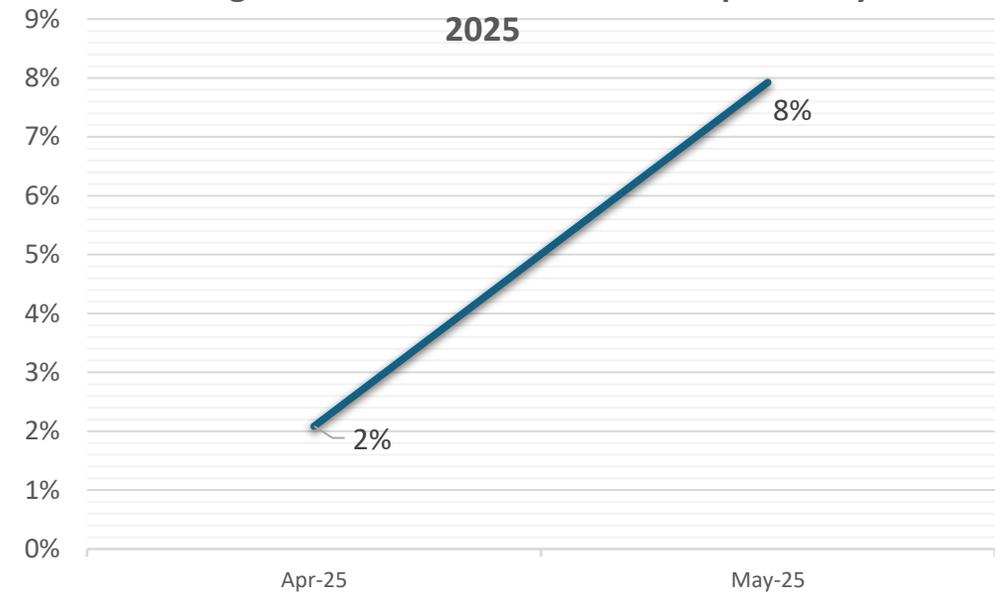
# Energy Purchase from UETCL for Apr to **May** 2025

Month on Month	Avg from Jan - Mar 2025	Apr-25	May-25	YTD; Jan – May 2025
Purchases (Kwh)	521,243,096	532,113,345	562,550,574	2,650,538,804
Percentage Change; March Avg as Base Period	0%	2%	8%	

**ENERGY PURCHASE BY UEDCL FROM UETCL  
APRIL TO MAY 2025**



**Percentage increase in UETCL Purchase Apr to May 2025**



# Year To-date energy losses and Cash Collections

TERRITORY	YTD MARCH	MAY 2025 YTD			YTD MAY	TARGET	VAR from MAR Ytd	VAR from Target	Collection Rate YTD	Collection Less GOU YTD
		Sales (Month)	Purchases (Month)	Losses_kWh						
Central Service Territory - East	11.0%	498,981,016	563,414,191	64,433,175	11.4%	9.3%	0.4%	2.2%	102.5%	103.5%
Central Service Territory - Metro	14.4%	292,125,462	344,795,404	52,669,942	15.3%	13.2%	0.9%	2.1%	111.9%	112.2%
Central Service Territory - North	19.7%	124,568,522	156,962,976	32,394,454	20.6%	18.3%	0.9%	2.3%	92.1%	92.9%
Central Service Territory - South	17.8%	229,353,108	283,424,091	54,070,983	19.1%	16.5%	1.2%	2.6%	108.5%	107.3%
Central Service Territory - West	27.8%	197,948,823	280,396,466	82,447,643	29.4%	21.2%	1.6%	8.3%	101.0%	100.9%
<b>CENTRAL REGION TOTAL</b>	<b>16.7%</b>	<b>1,342,976,931</b>	<b>1,628,993,127</b>	<b>286,016,197</b>	<b>17.6%</b>	<b>15.7%</b>	<b>0.9%</b>	<b>1.9%</b>	<b>104.4%</b>	<b>104.6%</b>
Central North Service Territory	18.9%	40,691,094	52,186,089	11,494,995	22.0%	17.1%	3.1%	4.9%	102.9%	104.1%
Eastern Service Territory	15.3%	260,867,629	309,587,737	48,720,108	15.7%	13.9%	0.4%	1.9%	109.8%	109.9%
North Eastern Service Territory	10.3%	201,637,768	224,732,426	23,094,658	10.3%	9.2%	0.0%	1.1%	100.5%	99.7%
North North West Service Territory	12.6%	19,012,415	21,943,517	2,931,102	13.4%	11.2%	0.7%	2.1%	99.2%	92.4%
North Service Territory	17.3%	4,903,653	5,524,675	621,022	11.2%	11.5%	-6.1%	-0.2%	103.5%	102.2%
<b>NORTH EASTERN REGION TOTAL</b>	<b>13.7%</b>	<b>527,112,559</b>	<b>613,974,444</b>	<b>86,861,885</b>	<b>14.1%</b>	<b>12.6%</b>	<b>0.4%</b>	<b>1.6%</b>	<b>105.0%</b>	<b>104.7%</b>
Mid West Service Territory	15.7%	71,203,108	85,871,136	14,668,028	17.1%	13.6%	1.3%	3.5%	95.4%	95.9%
North West Service Territory	22.0%	90,971,385	117,334,373	26,362,989	22.5%	16.4%	0.4%	6.0%	114.6%	114.4%
Rwenzori Service Territory	14.6%	87,245,933	105,455,266	18,209,333	17.3%	12.7%	2.7%	4.6%	98.8%	97.7%
South Service Territory	21.6%	47,740,952	62,509,678	14,768,726	23.6%	17.3%	2.0%	6.4%	104.2%	103.9%
South West Service Territory	22.6%	18,353,664	23,950,782	5,597,118	23.4%	17.6%	0.8%	5.8%	101.2%	100.6%
<b>WESTERN REGION TOTAL</b>	<b>18.7%</b>	<b>315,515,041</b>	<b>395,121,235</b>	<b>79,606,193</b>	<b>20.1%</b>	<b>15.5%</b>	<b>1.5%</b>	<b>4.6%</b>	<b>103.3%</b>	<b>103.8%</b>
<b>Grand Total</b>	<b>16.3%</b>	<b>2,185,604,531</b>	<b>2,638,088,806</b>	<b>452,484,275</b>	<b>17.15%</b>	<b>14.59%</b>	<b>0.9%</b>	<b>-2.6%</b>	<b>104.2%</b>	<b>104.4%</b>





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